### **WARWICK TOWNSHIP WATER & SEWER AUTHORITY**



# 2014 Annual Water Quality Report

Warwick Township Water & Sewer Authority (WTWSA) is committed to providing our customers with the highest quality of water. We are pleased to provide you with our Annual Water Quality Report for the year 2014, which contains valuable information about your drinking water.

The attached reports are provided by our water suppliers (North Wales Water Authority and Aqua PA) and provide important information related to your water supply. Both Aqua PA and NWWA have multiple sources so all of the information provided in their reports may not be relevant to the Warwick Township Water & Sewer Authority system.

This report summarizes the water quality provided to you by WTWSA. We are pleased to report that our water had no violations and meets or exceeds all federal and state requirements.

Our constant goal is to provide to you a safe, dependable supply of water.

Our water system is designed and operated to deliver water to our customers' plumbing systems that complies with state and federal drinking water standards. This water is disinfected using chlorine, but it is not necessarily sterile. Customer's plumbing, including treatment devices, might remove, introduce or increase contaminants in tap water. All customers should properly operate and maintain internal plumbing systems. You can obtain additional information from the EPA's Safe Drinking Water Hotline at (800) 426-4791.

### SOURCE OF WATER - PSWID #1090127

WTWSA water is surface water purchased from Aqua PA through multiple interconnections. In the summer of 2013, WTWSA completed an interconnection with the North Wales Water Authority (NWWA) to supply a cost effective and redundant supply of water to Warwick Township.

### STANDARDS AND TESTING

In order to ensure quality and potability of our treated water, WTWSA, NWWA and Aqua PA monitor for all regulated constituents as required by Federal and State laws, in addition to monitoring for unregulated substances, such as radon and microbial pathogens.

This report shows the actual water quality monitoring results for the year 2014 and is designed to inform our customers about the excellent water delivered to you over the past year. Although these results represent only the data of the detected substances, your water is tested for many other substances that were not detected and therefore not shown on this report.

### **QUESTIONS**

We want our customers to be informed about their water quality. If you have any questions about your water quality or the information in this report, please contact Dan Ervin, Superintendent, at 215-343-3584 during normal business hours (Monday-Thursday 8:00 a.m. to 4:00 p.m. and Friday 7:00 a.m. to 3:00 p.m.). To learn more about WTWSA, attend any of our regularly scheduled meetings usually the fourth Monday of the month at 7:00 p.m. in the WTWSA Meeting Room, 1733 Township Greene, Jamison PA.

### THE FUTURE

The WTWSA thanks you for the opportunity of providing your family with quality water. The Authority is proud of the outstanding water and service it provides to its customers by our State licensed water works operators. Executive Director Michael Sullivan wishes to assure you that the Board of Directors has taken the necessary steps to guarantee a safe and plentiful water supply for you, well into the future. We ask that all our customers help us protect our water sources, which are the heart of our community, our way of life and our children's future.

Este informe contiene informacion muy importante sobre su agua de beber. Traduzcalo o hable con alguien que lo entienda bien.

Your drinking water is routinely monitored for constituents according to Federal and State laws. The following table shows detected contaminants tested by WTWSA during 2014. It shows the weighted average as well as minimum and maximum observed levels. All drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some constituents. It is important to remember that the presence of these constituents does not necessarily pose a health risk.

WTWSA purchases 100% of your drinking water from Aqua Pennsylvania, Inc. and NWWA. Aqua, NWWA and WTWSA regularly test for more than 80 contaminants that are regulated by the U.S. Environmental Protection Agency (EPA). To monitor and ensure water quality, we collectively test for at least another 80 parameters. WTWSA encourages actions by individuals to protect water quality, including the responsible use of lawn care chemicals and the proper disposal of household hazardous waste, unused pharmaceuticals and health care products.

### CHEMICAL CONTAMINANTS TESTED FOR BY WTWSA

| WTWSA Treated Water        | Concentration |              |         | Ideal<br>Goal | Federal/State<br>Standard |                                 |
|----------------------------|---------------|--------------|---------|---------------|---------------------------|---------------------------------|
| Contaminants               | Average       | Minimum      | Maximum | MCLG          | MCL                       | Major Sources in Drinking Water |
| Total Coliform Bacteria, % | 0.7%          | 0.7% 0% 3.7% |         | 0%            | 5% of monthly             | Naturally present in the        |
| positive samples each      |               |              |         |               | samples                   | environment                     |
| month                      |               |              |         |               |                           |                                 |

| Lead And Copper   | 90 <sup>th</sup><br>Percentile | Total # of<br>Samples | Samples<br>Exceeding<br>Action Level | Ideal<br>Goal | Federal/State<br>Standard |  |
|-------------------|--------------------------------|-----------------------|--------------------------------------|---------------|---------------------------|--|
| Compound          |                                |                       |                                      | MCLG          | Action Level              | Major Sources in Drinking Water  |
| Copper, ppm, 2013 | 0.39                           | 30                    | 0                                    | 1.3           | 1.3                       | Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives |
| Lead, ppb, 2013   | 2.4                            | 30                    | 1                                    | 0             | 15                        | Corrosion of household plumbing<br>systems; erosion of natural<br>deposits                             |

| WTWSA Treated Water<br>Disinfectants & Disinfection<br>Byproducts |         | Concentration | 1       | Ideal Goal | Federal/State<br>Standard |  |
|---|---------|---------------|---------|------------|---------------------------|--|
| Contaminants  | Average | Minimum       | Maximum | MCLG       | MCL                       | Major Sources in Drinking<br>Water       |
| Chlorine, ppm, 2014   | NA      | 0.01          | 1.15    | MRDLG = 4  | MRDL = 4                  | Water additive used to control microbes  |
| Haloacetic acids, ppb, 2014                                       | 7.90    | 3.7           | 24.2    | NA         | 60                        | Byproduct of drinking water chlorination |
| Total Trihalomethanes, ppb<br>2014                                | 31.5    | 16.9          | 64.3    | NA         | 80                        | Byproduct of drinking water chlorination |

### NOTES:

Action Level (AL): The concentration of a contaminant, which if exceeded, triggers treatment or other requirements which a water system must follow

Disinfection Byproducts Rule (DBP): Beginning in 2003 under the DBP rule, haloacetic acids were regulated for the first time at 60 ppb, and the standard for total trihalomethanes was lowered to 80 ppb. Compliance with the MCL is based on running annual averages.

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology. Some levels are based on a running annual average.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG)

The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

ND: Not detected. NA: Not applicable

ppm: A unit of concentration equal to one part per million.

PWSID: Public water supply identification number.

**Unregulated Contaminant Monitoring Rule:** During 2004, monitoring was conducted for a series of unregulated compounds. This is a federal program and results were reported to USEPA. None of these compounds were detected.

### The following information is mandated by the EPA for inclusion in this report:

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminations that may be present in source water include:

- (A) Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- (B) Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.
- (C) Pesticides and herbicides, which may come from a variety of sources such as agriculture, stormwater runoff, and residential uses.
- (D) Organic chemical contaminants, including synthetic and volatile organics, which are by-products of industrial process and petroleum production, and can also come from gas stations, urban stormwater runoff and septic systems.
- (E) Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

Radon is not regulated in drinking water. It is a radioactive gas that you can't see, taste, or smell. Radon can move up through the ground and into a home. Radon can also get into indoor air when released from tap water. Compared to radon entering a home through soil, radon entering a home through tap water will in most cases be a small source of radon in indoor air.

In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminations in bottled water, which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and some infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

Warwick Township Water & Sewer Authority 1733 Township Greene: P.O. Box 315 Jamison, PA 18929 215-343-3584 wtwsa.org



# 2014 Water Quality Report Main System, PWSID#: PA1460073

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo ó hable con alguien que lo entienda bien.

About Your Drinking Water- Aqua Pennsylvania, Inc. (Aqua) is pleased to provide you with important information about your drinking water in this 2014 Consumer Confidence Report for the Main System (public water supply ID PA1460073). The report summarizes the quality of water Aqua provided in 2014- including details about water sources, what the water at your tap contains, and how it compares to standards set by regulatory agencies. Although the report lists only those regulated substances that were detected in your water, we test for more than what is reported. This report is only a summary of our testing during 2014. If you have any questions about the information in this report, please call 610.645.4248 or visit our website at <a href="https://www.AquaAmerica.com">www.AquaAmerica.com</a>.

Sources of Supply - Water for the Main System comes from eight surface water sources and a number of ground water sites (wells). Source water assessments were completed in 2002 and 2003 for the Chester, Ridley, Crum, Pickering, Perkiomen, and Neshaminy creeks, the Schuylkill River, and wells in the Main System. The sources overall have a moderate risk of significant contamination. A status report of source water assessments is available on the Pennsylvania Department of Environmental Protection (DEP) website at www.depweb.state.pa.us (DEP keyword "source water"). Complete reports were distributed to municipalities, water suppliers, local planning agencies, and DEP offices. Copies of the complete report are available for review at the DEP Southeast Regional Office, Records Management Unit, 484.250.5900.

The sources of drinking water (tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

### Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm runoff, industrial or domestic
  wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources, such as agriculture, stormwater runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organics, which are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.
- Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. Radon is not regulated
  in drinking water. It is a radioactive gas that you can not see, taste, or smell. Most radon enters homes directly from underground not from the
  water supply. Radon can dissolve in water and can be released into air from tap water, but this is generally a small source of radon in indoor air.

To ensure that tap water is safe to drink, the Environmental Protection Agency (EPA) prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline at 800.426.4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at 800.426.4791.

The following table lists contaminants that were detected during 2014 in your water system. The table provides the average for the sources used to supply the Main System, as well as minimum and maximum observed levels of regulated contaminants.

| Contaminants  | Average<br>Detection              | Range of<br>Detections                  | MCL                          | MCLG                         | Sample<br>Date                        | Violation<br>Y/N          | Major Sources in Drinking Water  |
|---|-----------------------------------|---|------------------------------|------------------------------|---------------------------------------|---------------------------|--|
| Total Coliform Bacteria                                     | 0.4%                              | 0 – 1.4*%                               | 5%                           | 0                            | 2014                                  | N                         | Naturally present in the environment   |
| Values above are % posit negative for <i>E.coli.</i> *The h | tive samples ea<br>nighest number | ch month. During<br>of positive total c | the year, 12<br>oliform samp | of 3,288 sai<br>les in a mon | mples were p<br>th was 4 in J         | ositive for Totuuly 2014. | al Coliform Bacteria. All samples were   |
| Turbidity, % meeting  | 100%                              | 99.5 - 100.0%                           | TT                           | NA                           | 2014                                  | N                         | Soil runoff  |
| Values above  | e are % meetin                    | g plant performan                       | ce level. The                | Treatment                    | Technique re                          | quirement is 9            | 5% of samples < 0.3 NTU  |
| Inorganic Contaminants                                      | <u> </u>                          |   |                              |                              |                                       |                           |  |
| Barium, ppm   | 0.09                              | 0.01 – 0.51                             | 2                            | 2                            | 2012,<br>2014                         | N                         |  |
| Chromium, ppb   | 5.1                               | 1.2 – 8.8                               | 100                          | 100                          | 2012,<br>2014                         | N                         | Erosion of natural deposits  |
| Selenium, ppb   | 1.1                               | ND – 2.4                                | 50                           | 50                           | 2012,<br>2014                         | N                         |  |
| Fluoride, ppm   | ND                                | ND - 0.3                                | 2                            | 2                            | 2012,<br>2014                         | N                         | Erosion of natural deposits; water additive to promote strong teeth                                |
| Nitrate, ppm  | 3.2                               | 1.3 – 4.9                               | 10                           | 10                           | 2012,<br>2014                         | N                         | Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits        |
| Radiological Contamina                                      | nts                               |   |                              |                              |                                       |                           |  |
| Gross alpha, pCi/L  | 4.3                               | 0.63 – 8.14                             | 15                           | 0                            | 2013,<br>2014                         | N                         |  |
| Combined radium, pCi/L                                      | 0.2                               | ND - 1.4                                | 5                            | 0                            | 2011,<br>2013                         | N                         | Erosion of natural deposits  |
| Uranium, ppb  | ND                                | ND - 7.6                                | 30                           | 0                            | 2011,<br>2013                         | N                         |  |
| Disinfectant Residual - U                                   | /alues below re                   | flect results from                      |                              | T                            | on sampling<br>T                      | at multiple site          |  |
| Chloramines, ppm  | 1.2                               | 0.9 – 1.5                               | MRDL<br>= 4                  | MRDLG<br>= 4                 | 2014                                  | N                         | Water additive used to control microbes  |
| Disinfection Byproducts of quarterly results for each       |                                   |   | trihalometha                 | nes, complia                 | ince is based                         | on the location           | nal running annual average (LRAA)  |
| Haloacetic acids, ppb                                       | 23                                | 5.6 – 44                                | 60                           | NA                           | 2014                                  | N                         | Byproduct of drinking water  |
| Total Trihalomethanes,                                      | 40                                | 15 – 78                                 | 80                           | NA                           | 2014                                  | N                         | chlorination   |
| Volatile Organic Contami                                    | inants                            |   |                              | r                            |                                       |                           |  |
| cis-1,2-<br>Dichloroethylene, ppb                           | ND                                | ND – 0.6                                | 70                           | 70                           | 2014                                  | N                         | Discharge from industrial chemical<br>Factories  |
| Frichloroethylene, ppb                                      | ND                                | ND - 2.2                                | 5                            | 0                            | 2014                                  | N                         | Metal degreasing sites and other factories   |
| Tetrachloroethylene,  | ND                                | ND - 2.6                                | 5                            | 0                            | 2014                                  | N                         | Factories and dry cleaners   |
| Synthetic Organic Contain                                   | minants                           | т.                                      |                              |                              | · · · · · · · · · · · · · · · · · · · |                           |  |
| Di (2-ethylhexyl)<br>ohthalate, ppb                         | ND                                | ND - 1.5                                | 6                            | 0                            | 2013                                  | N                         | Used in plastics; common contaminant in laboratories; discharge from rubber and chemical factories |

The average concentration for radon during 2014 was below 100 pCi/L. The highest level observed was 1,440 pCi/L in a ground water supply. There is no federal or state standard for radon in drinking water.

| Contaminants     | Minimum Residual<br>Level Required | Lowest Level<br>Detected |             |      | Violation<br>Y/N | Major Sources in Drinking Water         |  |
|------------------|------------------------------------|--------------------------|-------------|------|------------------|---|--|
| Entry Point Disi | nfectant Residual                  |                          |             |      |                  |   |  |
|                  | 0.2                                | 0.23                     | 0.23 - 2.73 | 2014 | N                |   |  |
| Chlorine, ppm    | 0.4                                | 0.01*                    | 0.01 - 3.34 | 2014 | N                | Water additive used to control microbes |  |
|                  | >0.4                               | 0.01*                    | 0.01 – 2.2  | 2014 | N                |   |  |

<sup>\*</sup>Disinfectant levels did not drop below minimum residual level required for more than 4 hours.

| Total Organic C | arbon (TOC)                       |                                   |  |                |                  |                                      |
|-----------------|-----------------------------------|-----------------------------------|--|----------------|------------------|--------------------------------------|
| Contaminant     | Range of %<br>Removal<br>Required | Range of percent removal achieved | Number of<br>quarters out of<br>compliance | Sample<br>Date | Violation<br>Y/N | Sources of Contamination             |
| TOC             | 25 - 35                           | 27 - 52                           | 0  | 2014           | N                | Naturally present in the environment |

| Lead and Cop       | per Results        |                               |                                      |                 |      |                |                  |   |
|--------------------|--------------------|-------------------------------|--------------------------------------|-----------------|------|----------------|------------------|---|
| Lead and<br>Copper | 90th<br>Percentile | Total<br>Number of<br>Samples | Samples<br>Exceeding<br>Action Level | Action<br>Level | MCLG | Sample<br>Date | Violation<br>Y/N | Major Sources in Drinking Water             |
| Copper, ppm        | 0.38               | 50                            | 0                                    | 1.3             | 1:3  | 2013           | N                | On market of the principal of the public of |
| Lead, ppb          | 2                  | 50                            | 0                                    | 15              | 0    | 2013           | N                | Corrosion of household plumbing             |

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Aqua is responsible for providing high-quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at 800.426.4791 or www.epa.gov/safewater/lead.

The 1996 amendments to the Safe Drinking Water Act (SDWA) require that once every five years, the U.S. Environmental Protection Agency (EPA) issue a new list of no more than 30 <u>unregulated contaminants</u> to be monitored by public water systems (PWSs). The Unregulated Contaminant Monitoring Rule (UCMR) provides EPA and other interested parties with scientifically valid data on the occurrence of contaminants in drinking water. These data serve as a primary source of occurrence and exposure information that the agency uses to develop regulatory decisions. If a PWS monitoring for UCMR3 finds contaminants in its drinking water, it must provide the information to its customers in this annual water quality report. Below is a table of the results of our UCMR3 monitoring in 2013. All other contaminants tested during UCMR3 were Not Detected.

| Unregulated Contaminants De | Unregulated Contaminants Detected During 2013 |                        |     |  |  |  |  |  |  |
|-----------------------------|---|------------------------|-----|--|--|--|--|--|--|
| Unregulated Contaminant     | Average<br>Detection                          | Range of<br>Detections | MCL |  |  |  |  |  |  |
| 1,1-Dichloroethane, ppb     | ND  | ND - 0.138             | NA  |  |  |  |  |  |  |
| 1,4-Dioxane, ppb            | 0.195   | ND - 1.51              | NA  |  |  |  |  |  |  |
| 1,2,3-Trichloropropane, ppb | ND  | ND - 0.169             | NA  |  |  |  |  |  |  |
| Chlorate, ppb               | 122   | ND - 838               | NA  |  |  |  |  |  |  |
| Chromium, ppb               | 0.20  | ND - 2.6               | NA  |  |  |  |  |  |  |
| Hexavalent chromium, ppb    | 0.28  | ND - 2.6               | NA  |  |  |  |  |  |  |
| Molybdenum, ppb             | ND  | ND - 3.6               | NA  |  |  |  |  |  |  |
| Strontium, ppb              | 163   | 31 - 354               | NA  |  |  |  |  |  |  |
| Vanadium, ppb               | 0.46  | ND - 1.2               | NA  |  |  |  |  |  |  |

#### Notes:

Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements.

Fluoride: Fluoride might help prevent tooth decay for children but can be harmful in excess. Customers in the Main System receive water mostly from unfluoridated supplies, but some areas receive fluoridated water. Operational testing in the distribution system indicates that some customers in the Main System receive water with fluoride up to 0.8 ppm. For more information about fluoride in your tap water, call Aqua at 610.645.4248 or visit our website at www.AquaAmerica.com. This information might be helpful to you, your pediatrician, or your dentist in determining whether fluoride supplements or treatment are appropriate.

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA: Not applicable.

ND: Not detected.

Nitrate: Nitrate in drinking water at levels above 10 ppm is a health risk for infants of less than six months of age. High nitrate levels in drinking water can cause blue baby syndrome. Nitrate levels may rise quickly for short periods of time because of rainfall or agricultural activity. If you are caring for an infant, you should ask advice from your health care provider.

NTU: Nephelometric turbidity unit (cloudiness of water).

Turbidity: Monitored as a measure of treatment efficiency for removal of particles. Plant Performance Level: 0.3 NTU.

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.

pCi/L, picoCuries/Liter: A unit of concentration for radioactive contaminants.

ppb: A unit of concentration equal to one part per billion.

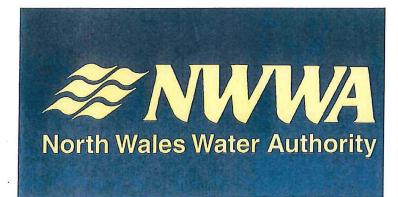
ppm: A unit of concentration equal to one part per million.

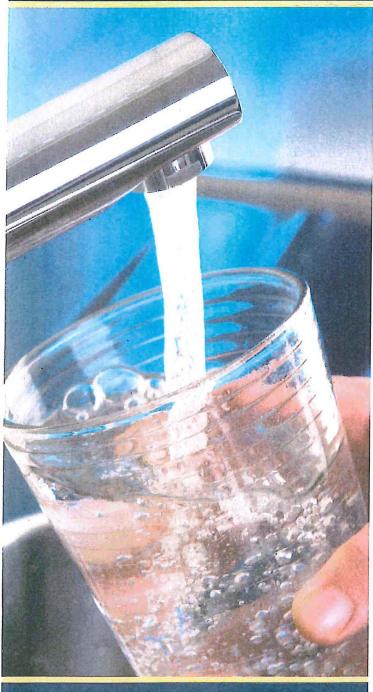
Violations: We received late reporting violations for chloramine at entry point 112 in April 2014 and 3 of 28 SOCs at entry point 117 in the third quarter of 2014. We also received monitoring violations for Nitrate/Nitrite, Radiologicals and Volatile Organic Compounds at entry point 109 (Upper Merion well), and Synthetic Organic Compounds at entry point 125 (Highland Glen well) and therefore cannot be sure of the quality of our drinking water at that location during that time. A public notice was distributed to Aqua customers in May 2015.

Our water systems are designed and operated to deliver water to our customers' plumbing systems that complies with state and federal drinking water standards. This water is disinfected using chlorine, but it is not necessarily sterile. Customers' plumbing, including treatment devices, might remove, introduce, or increase contaminants in tap water. All customers, and in particular operators of facilities like hotels and institutions serving susceptible populations (like hospitals and nursing homes), should properly operate and maintain the plumbing systems in these facilities. You can obtain additional information from the EPA's Safe Drinking Water Hotline at 800.426.4791.



North Wales Water Authority 200 West Walnut Street P.O. Box 1339 North Wales, PA 19454-0339





Water Quality Report - 2014

# **WHAT'S INSIDE...**

This report contains important information about your drinking water. If you do not understand it, please have someone translate it for you.

Este informe contiene información muy importante sobre su agua beber. Tradúzcalo o hable con agulen que lo entienda bien.

This report includes information about where your water comes from, what it contains and how it compares with the standards mandated by the U.S. Environmental Protection Agency and the Pennsylvania Department of Environmental Protection. You are being provided a copy of this report in compliance with the Safe Drinking Water Act. Landlords, businesses, schools and other property owners are strongly encouraged to share this water quality report with their tenants and employees.

For free additional copies or more information about your water and this report, call the North Wales Water Authority at 215-699-4836.

### **OUR COMMITMENT TO QUALITY**

The North Wales Water Authority takes great pride in delivering water of the highest quality to our customers. We are proud to report that 2014 marked the 19th consecutive year the Authority exceeded all state and federal Safe Drinking Water Act requirements.

We work hard to deliver the highest quality water to your home or business. Our annual system flushing program is one way we enhance water quality. Flushing improves water quality by removing any naturally-occurring mineral build up in the water distribution pipes.

We also work hard to protect the source of your drinking water. We are a partner with the North Branch Watershed Association, which is committed to the protection of the North Branch of the Neshaminy Creek. This creek provides 93% of NWWA's source water, delivering the water to our Forest Park Water treatment plant from the Delaware River. To learn more about the Association and to get involved, visit their website at www.northbranchwatershed.org.

It is important to us that you are informed about your drinking water quality. If you would like to learn more about your water, how it is treated and our monitoring process, please visit our website at www.nwwater.com.

If you'd like to learn more about NWWA, please attend any of our regularly scheduled Board of Directors meetings. The Board meets on the 2nd and 4th Wednesdays of each month at 5:00 p.m. at the Authority office at 200 W. Walnut St., in North Wales.

### **YOUR WATER SOURCE**

Currently, 93% of our water comes from the Delaware River and 7% comes from groundwater sources. The water coming from the Delaware River is treated at Forest Park Water, a water treatment facility that is jointly owned by North Wales and North Penn Water Authorities. Forest Park Water consists of a 96 million gallon per day raw water pumping station on the Delaware River at Point Pleasant and transmission mains which discharge the Delaware River water into the North Branch of the Neshaminy Creek. Once discharged, the water flows down the Neshaminy Creek through Lake Galena. The water released from Lake Galena flows downstream to the Forest Park Water treatment plant located in Chalfont, Pennsylvania. From the treatment plant, the North Wales and North Penn Water Authorities individually take their share of the treated supply for distribution within their respective service areas.

### YOUR WATER QUALITY

Since the Authority operates its own distribution system, as well as being joint owner of the Forest Park Water (FPW) facilities, sampling under the Safe Drinking Water Act (SDWA) is conducted independently by both utilities in accordance with appropriate requirements. This ensures that the Authority takes all distribution samples for which it is responsible and Forest Park Water takes all samples related to a surface water treatment facility. To some extent this arrangement results in duplication of testing, but ensures an added measure of quality control. Forest Park Water is among the finest "state-ofthe-art" facilities in the United States. In 2007 FPW became one of the first and largest water treatments plants to complete a complex conversion from traditional media filters to technologically advanced membrane filtration. Membranes provide a more effective barrier against the passage of potentially harmful pathogens, such as giardia and cryptosporidium. The aesthetic quality of the water is enhanced by ozonation followed by flow through Granular Activated Carbon (GAC) media. As a result naturally occurring organic compounds are destroyed by ozone oxidation and removed by carbon adsorption. This treatment process ensures that our customers are receiving the finest quality drinking water available today from any surface water treatment plant in the United States.

### **MONITORING YOUR WATER**

In order to ensure that tap water is safe to drink, the EPA prescribes regulations which limit the amount of certain contaminants that may be in water provided by public water systems. Food & Drug Administration regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

The North Wales Water Authority routinely monitors for constituents in your drinking water in accordance with federal and state laws. The tables in this report show the results of our monitoring for the period of January 1st to December 31st, 2014. All drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some constituents. It's important to remember that the presence of these constituents does not necessarily pose a health risk.

Every year the Authority receives a new set of monitoring requirements from the Pennsylvania Department of Environmental Protection (DEP) based on our previous results. Individual and groups of contaminants may be required to be monitored continually, daily, weekly, monthly, quarterly, annually, etc. Currently, the Authority monitors for over 100 contaminants at ten entry points and throughout the distribution system. For a complete listing of all the contaminants that we test for, please visit our website at www.nwwater.com.

# **TABLE OF DETECTED CONTAMINANTS**

NWWA PWS ID# 1460048 (Unless otherwise noted, all monitoring was conducted in 2014)

| Regulated Contaminants              | Violations | Level<br>Detected | Range     | MCLG | MCL   | Major Sources in Drinking Water      |
|-------------------------------------|------------|-------------------|-----------|------|---|--------------------------------------|
| Microbial Contaminants              |            |                   |           | STA. | A LA VERSION SE   | THE STREET                           |
| Total Coliform Bacteria             | No         | 0                 | N/A       | 0 -  | presence of coliform bacteria in 5% of monthly samples  | Naturally present in the environment |
| Fecal Coliform<br>& E.coli Bacteria | No         | 0                 | N/A       | 0    | a routine sample and repeat<br>sample are total coliform<br>positive, and one is also fecal<br>coliform or E. coli positive | Human and animal fecal waste         |
| Turbidity (NTU)                     | No         | 0.02              | 0.02-0.04 | N/A  | П   | Soil runoff                          |

Raw water monitoring for Glardia and Cryptosporidium was performed monthly throughout 2014.
Glardia was detected in 2 out of 12 samples and Cryptosporidium was detected in 0 out of 12 samples.

| Inorganic Contaminan                  | ts   |         |               |     |        | <b>《</b> 100 · 1 |
|---------------------------------------|------|---------|---------------|-----|--------|--|
| Copper <sup>1</sup> (ppm) 6/2013      | No   | 0.54191 | 0.0336-0.5841 | 1.3 | AL=1.3 | Corrosion of household plumbing;<br>erosion of natural deposits;<br>leaching from wood preservatives   |
| Lead¹ (ppb) 6/2013                    | No   | 01      | 0-0.0106      | 0   | AL=15  | Corrosion of household plumbing;<br>erosion of natural deposits  |
| Nitrate<br>(as Nitrogen) (ppm)        | No   | 3.30    | 0-4.07        | 10  | 10     | Runoff from fertilizer use; leaching from septic tanks; erosion of natural deposits  |
| Barium (ppm)                          | No   | 0.17    | 0-0.17        | 2   | 2      | Discharge of drilling wastes; discharge from met foundries; erosion of natural deposits  |
| Radioactive Contamina                 | ints |         |               |     |        |  |
| Gross Alpha<br>(adjusted) (pCi/L)     | No   | 2.73    | 0-7.41        | 0   | 15     | Erosion of natural deposits  |
| Combined Uranium<br>(ug/L)            | No   | 1.95    | 0-9.45        | 0   | 30     | Erosion of natural deposits  |
| Combined Radium<br>(pCi/L) (226+228)  | No   | .576    | 0-2.67        | 0   | 5      | Erosion of natural deposits  |
| Disinfection By-Produc                | ts   |         |               |     |        | <b>经验的基础的</b>  |
| Chlorine residual (mg/L)              | No   | 0.50    | 0.10-1.16     | 42  | 43     | Water additive used for disinfection   |
| Total Trihalomethanes<br>(TTHM) (ppb) | No   | 26.08   | 8.70-57.10    | . 0 | 80     | By-products of drinking water disinfection   |
| Haloacetic Acids<br>(HAA5) (ppb)      | No   | 7.89    | 0-13.40       | 0   | 60     | By-products of drinking water disinfection   |
| Bromate (ppb)                         | No   | 1.40    | 1.1-2.10      | 0   | 10     | By-products of drinking water disinfection   |

<sup>1</sup> Naturally occurring levels of lead and copper in the source water are non-detectable. This table represents the level detected in the 90th percentile of homes monitored in accordance with the US-EPA Lead and Copper Rule. None of the homes monitored exceeded the Action Level (AL).

<sup>3</sup> Maximum Residual Disinfectant Level (MRDL)

| Unregulated Contaminants | Level Detected | Range     | Environmental Sources of Contamination  |
|--------------------------|----------------|-----------|---|
| 1,4 Dioxane (ppb)        | 0.039          | 0.08-0.24 | Cyclic aliphatic ether; used as a solvent or solvent stabilizer in manufacture and processing of paper, cotton, textile products, automotive coolant, cosmetics and shampoos. |
| Chlorate (ppb)           | 156            | 0-496     | Agricultural defoliant or desiccant, disinfection byproduct; and used in the production of chlorine dioxide.  |
| Chromium (ppb)           | 0.168          | 0-0.60    | Naturally occurring element; used in making steel and other alloys; chromium-3 or -6 are used for chrome plating, dyes and pigments, leather tanning and wood preservation.   |
| Chromium-6 (ppb)         | 0.072          | 0-0.41    | Naturally occurring element; used in making steel and other alloys; chromium-3 or -6 are used for chrome plating, dyes and pigments, leather tanning and wood preservation.   |
| Molybdenum (ppb)         | 4.61           | 0-35.20   | Naturally occurring element found in ores and present in plants, animals and bacteria; commonly used to form molybdenum trioxide used as a chemical reagent.                  |
| Strontium (ppb)          | 215            | 58.7-460  | Naturally occurring element; historically, commercial use of Strontium has been in the faceplate glass of cathode-ray televisions to block x-ray emissions.                   |
| Vanadium (ppb)           | 0.43           | 0-1.60    | Naturally occurring elemental metal; used as vanadium pentoxide which is a chemical intermediate and a catalyst.  |

Data presented in the above table is from 2014 monitoring performed in accordance with the US-EPA Unregulated Contaminants Monitoring Rule-3.

<sup>&</sup>lt;sup>2</sup> Maximum Residual Disinfectant Level Goal (MRDLG)

### **TABLE DEFINITIONS**

Our water quality table contains terms and abbreviations you might not be familiar with. The following definitions may help you better understand the table

AL - Action Level - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

MCL - Maximum Contaminant Level - the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

MCLG - Maximum Contaminant Level Goal - the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

MRDL – Maximum Residual Disinfectant Level - The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MRDLG – Maximum Residual Disinfectant Level Goal - The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contamination.

Nephelometric Turbidity Unit (NTU) - a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person. Parts per million (ppm) or Milligrams per liter (mg/L) - one part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) or Micrograms per liter (ug/L) - one part per billion corresponds to one minute in 2,000 years or a single penny in \$10,000,000.

**Picocuries per liter (pCi/L)** - a measure of the radioactivity in water. **TT - Treatment Technique** - a required process intended to reduce the level of a contaminant in drinking water.

# SUBSTANCES EXPECTED TO BE IN DRINKING WATER:

As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals. In addition, water can pick up substances resulting from the presence of animals or from human activity. Substances that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.
- Radioactive contaminants, which can be naturally-occurring or the result of oil and gas production and mining activities.

However, water treatment significantly reduces the level of these substances in drinking water

### **SHOULD I TAKE SPECIAL PRECAUTIONS?**

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at: 1-800-426-4791 or visit the EPA Web site: www.epa.gov/safewater/wot/index.html.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. North Wales Water Authority is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at www.epa.gov/safewater/lead.

### **CUSTOMERS WITH SPECIAL NEEDS**

The North Wales Water Authority maintains a list of customers who have an essential need for an uninterrupted supply of water (such as in dialysis treatments). If you have health conditions that require a continual supply of water in your home, please contact our Water Quality Department at 215-699-4836.

# HOW CAN I LEARN MORE ABOUT MY DRINKING WATER?

More information may be obtained from the following:

Environmental Protection Agency
Safe Drinking Water Hotline: 1-800-426-4791
www.epa.gov/safewater/wot/index.html

Pennsylvania Department of Environmental Protection

Bureau of Water Standards and Facility Regulations 717-772-4018

www.depweb.state.pa.us

American Water Works Association 1-800-926-7337 www.awwa.org



