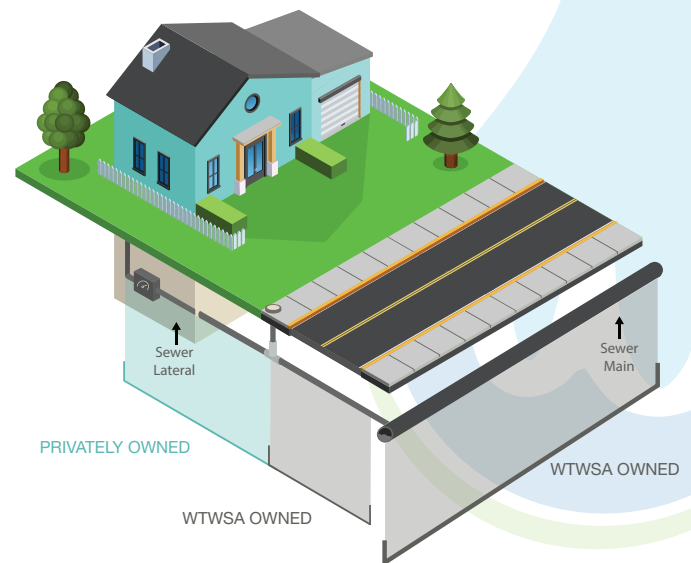
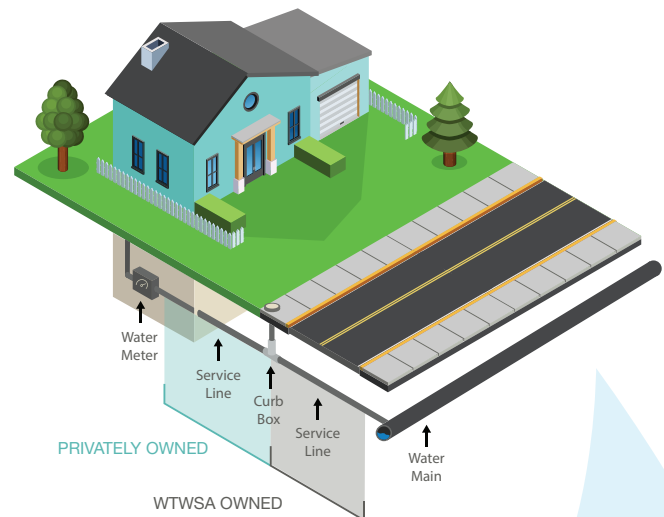


Pipe Ownership

A common question we receive is “Who fixes a leak or failure on my water and or sanitary sewer service line?” The answer varies based on a few factors. Read through the explanation provided here to clarify when WTWSA will make the necessary repairs and when the property owner will need to call a plumber to facilitate the corrective action required.

Water Infrastructure:

A water service line runs between the WTWSA water main in the street and the water meter typically located inside the building structure. Each water service line includes a curb box that encases a valve to turn off water to the structure. It is typically located at the property “public right of way”. The portion of the water service line from the main to the curb box is the responsibility of WTWSA. Depending upon the distance of the structure from the main, a combination water meter pit / curb box may be located at this same location as a standard curb box. The portion between the curb box or combination curb box meter pit and the structure is the responsibility of the property owner.



Sanitary Sewer Infrastructure:

A sanitary sewer service line runs between the WTWSA sanitary sewer main in the street and the building structure. Each sanitary sewer service line located within the property public “right of way” is the responsibility of WTWSA. The portion of the sanitary sewer line that runs between the “public right of way” and the structure is the responsibility of the property owner. In many cases that location has a sanitary sewer clean-out at the transition between the public and private portion of the sanitary sewer lateral.